



iTalk™ Telebanking

iTalk™ Telebanking system can be reached at **(888-773-6232)**. Please listen carefully when you call, as the menu options may have changed.

iTalk™ Telebanking helps make your financial management easier and convenient. Obtain your checking or savings account balances, make loan payments, transfer funds, place a stop payment, and more!

HOW TO USE iTalk™ TELEBANKING BY PHONE

Dial: 888-773-6232

Follow the menu prompts
Enter your account number, PIN and the last 4 of your Social Security Number

Global Commands

- Press 0 for customer service.
- Press 1 for help.
- Press 3 and the * key to return to the main menu.
- Press the * key to return to the previous menu.
- Press the # key to repeat an option.
- Press 5 to skip.
- Press 8 for voice recognition.
- To end your call, simply hang up.

Press or say

1

Balances

on savings, checking, certificates, IRAs and loans

Account Balance Menu

Enter account number, PIN and last 4 digits of your Social Security Number

Press or say

2

History

on savings, checking, certificates, IRAs and loans

Account History Menu

Enter account number, PIN and last 4 of your SSN

Press 1 for all transactions

Press 2 for deposits

Press 3 for withdrawals

Press 4 to search by amount

Press 5 to search by check number

Press or say

3

Transfer funds or make a payment

between accounts or make a loan payment

Transfer Funds Menu

Press 1 to transfer fund immediately

Press 2 for customers with non related accounts to make immediate cross account transfers with prior bank approval

Press 3 schedule a funds transfer

Press 4 for customers with non related accounts to schedule a cross account transfers with prior bank approval

Press 5 for payments

Press 6 to hear existing scheduled transfers

Press or say

4

Future Dated ACH Transactions

from savings, checking

ACH Menu

Enter account number, PIN and last 4 of your SSN

Press or say

5

Get Account Information by Email

Request an email of all transactions on your accounts. (Be sure the bank has your most updated email address).

Enter account number, PIN and last 4 of your SSN

Press or say

6

Debit Card Services

Including debit card activation, deactivation and/or re-order.

Press 1 to activate your card

Press 2 to deactivate or report a lost/stolen card

Press 3 to reorder a card

Press or say

7

Change iTalk™ Telebanking PIN

Request an email of your accounts.

Enter account number, PIN and last 4 of your SSN

08.05.20